



**IN THE UNITED STATES PATENT AND
TRADEMARK OFFICE**

Art Unit 2142
Examiner Vu, Thong H.

In Re: Stefaan Valere Albert Coussement
Case: P4643
Serial No.: 09/710,042
Filed: 11/8/2000
Subject: System for Improved Reporting of Communication
 Center Presence Information to Prospective Clients

To the Commissioner for Patents
P.O. Box 1450
Alexandria VA 22313-1450

Dear Sir:

RESPONSE B